

WARRANTY DECLARATION

GetaCore® Solid Surface

- Plywood/Formwork
- Doors/Frames
- Laminates/Elements

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PRODUCT WARRANTY DECLARATION

WARRANTY DECLARATION

Westag & Getalit AG gives a warranty of 10 years and 6 months on made-up/processed GetaCore® products, such as worktops, wash stands, 3/10 mm material, basins, coved profiles, edge material and backsplash profiles used in kitchens, offices, bathrooms and public areas, in accordance with the following provisions:

1. PRODUCT WARRANTY

1.1 A warranty is given on all GetaCore® products in accordance with the following provisions:

- The warranty becomes valid for such products which have been purchased after the certificate's issuance.
- The purchaser shall be obliged to examine the goods for defects immediately on delivery where permitted by the ordinary course of business, but at the latest before processing or installing the goods. If defects are found, they shall be reported to us immediately in text form together with the invoice or delivery note for the material. If the purchaser fails to report defects, the goods shall be deemed to have been approved, except in the case of defects which could not have been detected when the goods were examined.
- If such a defect is discovered later, it shall be reported immediately following its discovery; otherwise the goods shall be deemed to have been approved despite the defect.

If the fully made-up product is processed further (e.g. if holes are drilled in the material) or installed, our warranty shall not encompass any consequential damage or losses attributable to defective processing or installation. The recommendations for processing can be found on our homepage: <http://www.westag-getalit.de/en/laminateselements>.

Notice of defects shall in all cases be given in text form precisely stating the individual alleged defects. Defects notwithstanding, the goods shall be accepted and stored correctly. The purchaser shall give us an opportunity to examine the allegedly defective goods. Our general Terms of Business shall apply in all other respects.

1.2 Scope of our warranty in the case of justified complaints:

- **In the first and second years:** Full (100%) reimbursement of the material and manufacturing costs incurred by the processor for replacement.
- **In the third to fifth years:** Full (100%) reimbursement of the material costs and reimbursement of 50% of the manufacturing costs incurred by the processor for replacement.
- **In the sixth to eleventh years:** Reimbursement of 25% of the material costs incurred by the processor for replacement.

All further warranty claims (e.g. claims for damages) shall be excluded as from the end of the fifth year following delivery. In other words, as from the beginning of the sixth year following delivery, material and manufacturing costs may exclusively be claimed within the scope of our warranty as set out above.

The warranty shall not encompass damage due to inappropriate external effects, such as excessive or permanent exposure to heat, mechanical damage due to knocks and bumps, stabbing or cutting action, aggressive solvents and chemicals, as well as all signs of use which can be removed by surface treatment in accordance with our recommendations for processing and care.

2. WARRANTY SPECIFIC TO THE MATERIAL

As from the date of purchase, we give a warranty of 10 years and 6 months for the following material properties of GetaCore® products. The values stated for the material properties and tests refer to the unprocessed condition on delivery:

Tests	Test standard	Unit	3 mm	10 mm
Coefficient of thermal expansion	DIN 53752	K ⁻¹	5,6 x 10 ⁻⁵	5,6 x 10 ⁻⁵
Bending strength	DIN EN 310	N/mm ²	70	65
Modulus of elasticity in extension	DIN EN ISO 527	MPa	2200	2000
Tensile strength	DIN EN ISO 527	MPa	45	37
Barcol hardness	DIN EN 59	-	60	60
Modulus of elasticity	DIN EN 310	N/mm ²	8000	8000
Indentation hardness	DIN EN ISO 2039-1	N/mm ²	260	260
Falling-ball test	ISO 19712	mm	200	2000
Resistance to continuous temperature	Westag&Getalit QA test	°C	70	70
Cold-bending radius	Westag&Getalit QA test	mm	≥ 1000	-
Water absorption	EN ISO 10545-3	%	0,083	0,014
Resistance to hot pans	ISO 19712	(180 °C)	Level 4	Level 4
Resistance to moist heat	ISO 19712	(100 °C)	Level 5	Level 5
Resistance to glowing cigarettes	ISO 19712	-	Level 3	Level 3
Resistance to changing temperatures	ISO 19712	-	passed	passed
Lightfastness	ISO 4892	Blue scale	≥ 6	≥ 6
	ISO 105-B02 ISO 105-A02	Grey scale	≥ 4	≥ 4
Food safety	EN 1186	-	approved	approved
	EN 13130			
	CEN/TS 14234			
Tolerances length	Westag&Getalit QA test	mm	- 0/ + 15	- 0/ + 15
Tolerances width	Westag&Getalit QA test	mm	- 0/ + 10	- 0/ + 10
Tolerances thickness	Westag&Getalit QA test	mm	+ / - 0,2	+ / - 0,2

Explanation: All tests have been conducted with decor GC 4143 at 20 °C.
QA = Quality assurance

Rating scale:

- Level 1: Surface damage and/or blistering
- Level 2: Clear change in gloss and/or colour
- Level 3: Moderate change in gloss and/or colour
- Level 4: Minor change in gloss and/or colour, only visible when viewed from certain angles
- Level 5: No visible changes

2.1 GetaCore® basins

General requirements	Kitchen sinks DIN EN 13310: 2003	Sanitary basins DIN EN 14688:2007
Drainage of water	met	met
Resistance to changing temperatures	passed	passed
Resistance to chemicals	passed	passed
Run-off value of the overflow	met	met
Ability to be cleaned	passed	passed